

Burningham and Brown secures Law Society's new quality mark

Burningham and Brown in Bath has secured membership to the Law Society's Conveyancing Quality Scheme – the mark of excellence for the home buying process.

Burningham and Brown underwent rigorous assessment by the Law Society in order to secure the CQS status, which marks the firm out as meeting high standards in the residential conveyancing process.

Law Society President John Wotton said that the Law Society introduced CQS to promote high standards in the home buying process.

"CQS improves efficiency with common, consistent standards and service levels and enables consumers to recognise practices that provide a quality residential conveyancing service.

"Buying a home is one of the largest purchases anyone will make in their lifetime, so it is essential that it is done to the highest standard by a solicitor. There are many different conveyancing providers out there, making it difficult for home buyers to identify those which can ensure a safe and efficient level of service."

David Gay, Head of Conveyancing says: "Burningham and Brown is delighted to have secured CQS status. It is recognition of the high standards we provide to our residential property clients and is a signal to future home buyers of the excellent service level we provide at what is often a stressful time for many people.

"The overall beneficiaries will be clients who use Burningham and Brown when buying a home. They will receive a reliable, efficient service as recognized by the CQS standard"

The scheme requires the practices to undergo a strict assessment, compulsory training, self reporting, random audits and annual reviews in order to maintain CQS status. It is open only to members of the Law Society who meet the demanding standards set by the scheme and has the support if the Council of Mortgage Lenders, the Building Societies Association, Legal Ombudsman and the association of British insurers.

For more information on the Law Society's Conveyancing Quality scheme visit www.lawsociety.org.uk/cgs